# Capabilities Statement

October 2024



#### **ABOUT MDC**

## Who We Are

As the Anti-Consultant Consultants, MDC delivers tailored excellence in federal financial management, working diligently to fortify, protect, and enhance financial operations across all branches of the US government. We make teamwork our strength, embedding ourselves into the communities we serve and ensuring every decision we make is rooted in an unwavering commitment to ethical conduct.



## Digital Consulting Financial Management

- Planning, Programming, Budget, & Execution (PPBE)
- Financial Risk Assessment
- Contract & Acquisition Management
- Financial Statement Compilation & Reporting
- ServiceNow & ERP Implementation & Sustainment



#### Cybersecurity

- Development Execution of Security Assessment & Authorization Program (SA&A)
- · Vulnerability Management & RMF
- Security Information & Event Management (SIEM)
- Continuous Monitoring with AI/ML Capabilities
- · Zero Trust Implementation

#### **Our Solutions**



### Innovation & Transformation

- · Robotic Process Automation
- Data Visualization
- Business Process Innovation
- Organizational Transformation
- · Systems Implementation



### Audit Support & Internal Controls

- Audit Remediation & Response
- NFR Coordination, CAP Development, & PBC Response
- Internal Controls (A-123) Compliance
- Independent Verification & Validation (IV&V)
- Enterprise-Wide Remediation



## What We Care About

#### To empower inherent dignity and inspire excellence

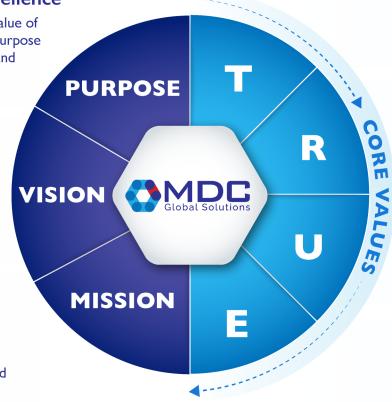
MDC is founded on two cornerstones: recognizing the inherent value of every individual and setting excellence in everything we do. Our purpose is to operate in the realm of business and uplift the human spirit and relentlessly push the boundaries of excellence.

## We aspire to be the preeminent provider of Financial Management Services for the US Federal Government

Our vision is to be the foremost authority and trusted partner, diligently working to fortify, protect, and enhance financial operations across all branches of the US federal government.

## Delivering Tailored Excellence in Federal Financial Management

Every day, MDC commits to deliver the highest of excellence information technology and financial management services, tailored to meet the distinct needs of our clients. We love what we do.



#### Teamwork is our strength

In our collective vision and shared ambitions, we find the power to achieve greatness. Together, We Soar.

#### Right things for the right reasons

Our compass is always set to integrity. Every action we take and every decision we make is rooted in an unwavering commitment to ethical conduct. Integrity Defines Us.

#### Unity with the community

Our bond with the community is sacred. We are deeply committed to giving generously and uplifting the communities we touch. We are the community.

#### **E**xcellence is the only option we accept

We don't settle. We believe excellence drives out mediocrity. We constantly aim to surpass the highest standards in every venture. Excellence is in every step we take.



#### **Business Expertise**

Over 350+ years of combined executive corporate experience in the federal space focused on Financial Management, Cybersecurity, AI, and Data Visualization

#### **Training**

Accredited Training Platform – MDC Business University





#### **Simplification**

Our unique ability to transform complex strategic requirements into actionable, real-world scenarios

#### **Innovation**

Al-powered tools for decision making, predictive analytics



#### Executive Director for Business Operations, National Capital Region Medical Directorate

"[MDCs] brilliant analysis and pragmatic approach to reducing budget deficits was truly innovative and defined the requirements that need to be resourced for the market. For the first time in a long time, the NCR will have defined funded programs that won't rely on additional end-of-year dollars at DHA or the generosity of excess cash from the services."

## **MDC** by the Numbers



1 7
Years

Successfully in Business



350

Years

Combined Executive Corporate Experience



Annually Managed Portfolio



Savings identified over the last 7 years

Where Technology Fuels Financial Excellence



#### MDC EXPERIENCE

### **Past Performance**



## DLA Financial Improvement and Audit Readiness (FIAR) BPA

- Contract #SP4704-23-A-0504
- 01AUG23-31JUL28
- TCV: \$44,859,504.00



## United States Air Force PPBE Training Support BPA

- Contract # FA7014-24-A-0013
- 11SEP24-10SEP29
- TCV: \$1,678,547.00



## DHA Financial Operations Support Contract

- Contract # HT0011-20-C-0017
- 16AUG20-15AUG24
- TCV: \$35,025,748.30



#### FDA Cybersecurity RMF, Data Integration, Management, and Support Services

- Contract #75F401-22-A-0011
- 18MAR24-19FEB27
- TCV: \$733,335.20



Director, ASD HA - Health Affairs Functional Champion, Defense Health Agency "MDC personnel have been professional and committed to mutual success. They have been responsive and committed to our requirements."



#### COR, ERM PMO, Defense Logistics Agency

"I wanted to share the amazing work that [MDC] is doing. As it relates to ELCs, this has been the most progress the DLA ERM program has seen... we greatly appreciate the [MDC] team for all their diligent work."

## Case Study

Optimizing Financial
Management with Expert
GFEBS Support



MDC Global Solutions LLC, provides specialized enterprise service desk support to enhance the use of the General Fund Enterprise Business System (GFEBS). Over the last seven years, MDC has offered a range of tailored services to more than 1,200 end users which include on-site support, issue resolution, and user training to address challenges during post transition from legacy systems to GFEBS.



The government transitioned their legacy financial system to GFEBS an SAP ERP Platform. This required the need to train the workforce on new financial management business processes.



Enhanced system functionality, improved ticket management by implementing ServiceNow, and continuously refined GFEBS operations. This allowed us to provide post deployment end user support, managing nearly *5,000* GFEBS tickets in ServiceNow and provided *153* successful training workshops to *2,300* DHA personnel.



Improved user experience: We've effectively addressed issue resolution of over **4,800** cases.

Increased productivity: Supported of over *1,200* users annually and consistently maintained high productivity levels, resolving over **85**%



## Case Study

How MDC Transformed DHA FOD's IT Service Management with ServiceNow Deployment



The Defense Health Agency (DHA) Financial Operations Division (FOD) leverages ServiceNow for essential IT service management and operational support. This platform enhances efficiency by streamlining workflows and providing real-time support, allowing DHA FOD personnel to promptly address technical and operational challenges, ultimately improving healthcare support services.



DHA FOD faced challenges expanding IT services due to inefficient manual processes for managing service requests and incidents. To enhance operations, improve service delivery, and meet federal regulations, a scalable solution was needed.



We successfully identified and provided deployment support for ServiceNow, enabling effective management of all financial business functions and payroll for the entire Military Health System workforce, which covers over *140,000* civilian employees.



**Incident Management**: Managed over **13,000** incidents, ensuring prompt resolution.

Case Management: Handled over 9,000 cases,

enhancing operational efficiency.

Knowledge Management: Created 485 knowledge

articles, promoting continuous learning.



### **Contact Info**

Learn how we can work together to drive measurable mission results.



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#### **NAICS**

- 541611 Management and Financial Consulting
- 541211 Offices of Certified Public Accountants
- 541219 Other Accounting Services
- 611430 Professional and Management **Development Training**
- 541519 Other Computer Related Services
- 541618 Other Management Consulting Services

#### **Contract Vehicles**



**PSS MAS Vehicle** 

Contract# 47QRAA-18-D-0012



**Federal Aviation Administration** 

eFAST BPA - Business Administration & Management Contract# 693KA9-22-A-00208



**DLA Financial Improvement and Audit Readiness (FIAR) BPA** Contract# SP4704-23-A-0504

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